

PROCEDURE FOR CHANGING THE FIRE RESCUE LEVEL

- JSC Lithuanian Airports: VNO/KUN/PLQ continuously provides RFF CAT-7;
- If there is a need to operate with aircraft requiring a higher fire category, a RFF CAT Service Request (PPR form) must be submitted by e-mail to OPS (VNO - ops@vno.lt);
- Upon receipt of the request, OPS shall issue a decision within five calendar days to the e-mail address specified in the order. A NOTAM shall be issued for the time specified in the order prior to the provision of the Service;
- The Customer shall have the right to refuse the Service or change the timing of the Service at least 24 hours before the start of the Service in accordance with the last decision made;
- The Customer may cancel and/or change the timing of the Service free of charge at least 24 hours (UTC) prior to the commencement of the Service. Thereafter, each additional hour of Service will be charged at the hourly rate specifically assigned to the RFF CAT (e.g., Notam from 02.00 to 06.00, but there is a delay in arrival/departure of 5 hours, this will be + 5 hours) The Service Provider shall not be obliged to provide the requested increase in the RFF CAT if the Customer changes the time less than 24 hours before the booked Service. The timing of the Service must be coordinated with the Branch OPS (VNO - ops@vno.lt);
- If the Customer has booked but not used the RFF CAT Lift Service, the minimum RFF CAT Lift Fee will be charged according to the RFF CAT category booked.